Barry County Community Mental Health Authority

Barry County Community Mental Health Authority complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Barry County Community Mental Health Authority does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Barry County Community Mental Health Authority:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, etc.)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Michelle Martin, Customer Service Representative, or Holly Hess, Recipient Rights Officer.

If you believe that Barry County Community Mental Health Authority has failed to provide these services or discriminate in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lynn Bennett, Customer Service Representative
500 Barfield Drive
Hastings, MI 49058
269-948-8041
Phone: 269-948-8041
TTY: 711
Fax: 269-948-9319

You can file a grievance in person, by mail or fax. If you need help filing a grievance, Holly Hess is available to help you. You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
US Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building
Washington, DC, 20201
1-800-368-1019, 1-800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html
“ATTENTION: If you speak Albanian, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

“VINI RE: Në qoftë se flisni shqip, kenë në dispozicion shërbim falas për t'ju ndihmuar me gjuhën. Telefononi 1-800-890-3712 (TTY-teletekst: 711).”

“ATTENTION: If you speak Arabic, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

"انتبه: إن كنت تتحدث العربية، فتوجد خدمات مساعدة لغوية، مجانية، ومتاحة لك. اتصل بـ 1-800-3712-800 (رسالة مبرمة: 711)."

“ATTENTION: If you speak Bengali, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

"আপনার দৃষ্টি আকর্ষণ করুন পাঁচটি আপনি যদি বাংলা ভাষায় হঁন এবং যদি আপনার ভাষায় সহায়তা প্রয়োজন হয়, তাহলে নথিরচিত্র সাহায্য প্রদায়কে ফ্যানি করুনঃ ১-৮০০-৮৯০-৫৭১২ (TTY: 711) ১-৮০০-৮৯০-৩৭১২ (TTY: 711)."

“ATTENTION: If you speak Chinese, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

“请注意： 如果您说中文，您可以利用我们免费提供的语言帮助服务。详情请致电1-800-890-3712 (TTY: 711)。”

“ATTENTION: If you speak French, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

“ATTENTION: Si vous parlez français, services d'assistance linguistique gratuits, sont à votre disposition. Appelez 1-800-890-3712 (TTY / téléscripteur ATS: 711).”

“ATTENTION: If you speak Hindi, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

“ध्यान दे: यदि आप हिंदी बोलते हैं, तो आपके लिए भाषा सहायता सेवाएँ मुफ्त में उपलब्ध हैं। 1-800-890-3712 (TTY: 711) पर कॉल करें।”

“ATTENTION: If you speak Italian, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711).”

“ATTENZIONE: Si parla italiano, servizi gratuiti di assistenza linguistica, sono a vostra disposizione. Chiamare 1-800-890-3712 (TTY: 711).”
"ATTENTION: If you speak **Japanese**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

ご注意：日本語で対応しているアシスタנסサービスを無料でご用意しております。1-800-890-3712 (TTY: 711)へお電話下さい。

"ATTENTION: If you speak **Korean**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

"주의: 귀하의 한국어를 할 경우, 한국어 언어 지원 서비스를 무료로 사용할 수 있습니다. 1-800-890-3712 (TTY 문자 전화기: 711)로 전화하십시오."

"ATTENTION: If you speak **Polish**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

"UWAGA: Jeśli mówi Pan/Pani po polsku, oferujemy bezpłatną pomoc językową. Proszę zadzwonić pod numer 1-800-890-3712 (TTY/tel. dla niesłyszących: 711)."

"ATTENTION: If you speak **Russian**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

«ВНИМАНИЕ! Если вы говорите на русском языке, вам предоставляется бесплатное языковое обслуживание. Звоните по тел.: 1-800-890-3712 (телефон с текстовым выходом: 711)».

"ATTENTION: If you speak **Spanish**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

"ATENCIÓN: Si habla español, hay servicios gratuitos de asistencia con el idioma para usted. Llame al 1-800-890-3712 (TTY: 711)".

"ATTENTION: If you speak **Tagalog**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

"TALA: Kung kayo ay nagsasalita ng Tagalog, ang serbisyo ng tulong sa wika (language assistance services), ay available upang magamit ninyo, nang walang bayad. Tumawag sa 1-800-890-3712 (TTY: 711)."

"ATTENTION: If you speak **Vietnamese**, language assistance services, free of charge, are available to you. Call 1-800-890-3712 (TTY: 711)."

"LƯU Ý: Nếu quý vị nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ được cung cấp cho quý vị miễn phí. Vui lòng gọi số 1-800-890-3712 (TTY: 711)".